

**Parul®** Sevashram Hospital

**NABH** Accredited

Parul Institute of  
**Public Health**



# HOPECON

HEALTHCARE OPERATIONS AND PATIENTCARE ENHANCEMENT

## Integrating Innovation & Compassion in Healthcare

An Initiative by the Quality Department at Parul Sevashram Hospital

**Knowledge Partners:**



**22nd November, 2025 | Saturday | 09:00am to 04:30pm**



**Medical Auditorium, PIMSR Building, Parul University, Vadodara.**

## ABOUT **PARUL SEVASHRAM HOSPITAL**

Parul Sevashram Hospital, located in Vadodara, Gujarat, continues to redefine what it means to deliver high-quality healthcare that is both affordable and accessible. As one of the region's leading multi-specialty tertiary care centres, it offers a blend of world-class infrastructure, a wide array of medical and surgical specialties, and a patient-centric ethos. With over 850 beds and NABH accreditation, the hospital has become a destination for individuals seeking dependable healthcare solutions without the financial strain often associated with super specialty treatment.

The strength of Parul Sevashram Hospital lies in its ability to integrate a diverse range of medical and surgical specialties under one roof. Spread across its expansive campus are over 100 critical care beds, 16+ advanced modular operation theatres, a state-of-the-art Cath Lab, and NABL-accredited laboratory services. From its inception, the hospital has remained committed to a singular vision: healthcare that is compassionate, comprehensive, and within reach for all. It doesn't just provide medical services it provides reassurance, clarity, and care in moments when patients and families need it the most



## ABOUT **PARUL INSTITUTE OF PUBLIC HEALTH**

Public health is a field dealing with the management and advancement of the health and welfare of communities and societies in and around the world. The Faculty of Public Health focuses on developing individuals who have the expertise and training required for improving the health of various communities by creating solutions through our institutional research and practical care. Our students are trained in relation with the contemporary needs of the world, so as to ensure the highest form of service to society and to devise the most relent community health schemes and policies. Our academic curriculum offers a highly comprehensive approach to education, which delivers to the students a practical hands on training through various case studies, community discussions, field visits, and expert seminars and various social welfare initiatives. Our faculties, alumni community and current students, harmoniously work towards finding precautions, solutions and treatment modalities for term diseases and social issues along with an advocacy for public health schemes and policies. We develop our students for caring for the greater good of humanity. So, take the first step towards a vibrant journey in Public Health.



# ABOUT

## HOPECON 2025

Healthcare Operations and Patientcare Enhancement Conference, where innovation meets excellence in healthcare delivery. In today's rapidly evolving healthcare landscape, it's essential to empower professionals with the latest advancements in both operations and patient care. Our theme, "Empowering Healthcare Excellence: Innovations in Operations & Patient Care," embodies our commitment to driving progress and enhancing outcomes in the field. Throughout this conference, we'll explore cutting-edge strategies, technologies, and best practices aimed at revolutionizing healthcare operations while prioritizing patient-centric care. Join us as we unite industry leaders, practitioners, and innovators to shape the future of healthcare, with optimism and determination for a healthier, brighter tomorrow.



### TARGET BENEFICIARIES



- Healthcare Professionals
- Hospital Administrators
- Healthcare Management Students (MHA, MBA)
- Quality Professionals
- Healthcare Researchers





# PATRONS



## Dr. Geetika Patel

Vice President,  
Quality, Research & Health Sciences, Parul University

## Dr. Komal Patel

Vice President,  
Medical & Paramedical, Parul University



## Dr. Ekta Modi

Chief Operating Officer,  
Parul Sevashram Hospital



## Dr. Parthsarathi Ganguly

Director,  
Parul Institute of Public Health



# ESTEEMED SPEAKERS



## DR. SANJEEV SINGH

Medical Director,  
Amrita Institute of Medical, Faridabad  
Chief of Medical Services, Amrita (Kochi)



### Mr. Rajarajan S.

Group COO,  
ASRAM Hospitals,  
Eluru, Andhra Pradesh



### DR. PARAG RINDANI

Group Chief Executive Officer,  
Wockhardt Hospitals Ltd., Mumbai



### MR. NEELESH SHINDE

Group Chief Technical Officer &  
Head - Projects,  
Jupiter Hospital



### DR. SUMIT KAPADIA

Vascular & Endovascular Surgeon  
Director, Marketing & Branding,  
Aadicura Superspeciality Hospital,  
Vadodara

## JURY (HOSPITAL BEST PRACTICES)



### DR. ANSIF ABRAHAM

Facility Director, Sterling Hospital,  
Bhayli, Vadodara



### DR. MANESH AGARWAL

Group CEO, LJ Hospitals and Medical College,  
Ahmedabad



### MS. MEETA PATEL

Director, Medigence Solutions Pvt. Ltd.,  
Ahmedabad

# COMMITTEE MEMBERS

## 1. FUNDING AND SPONSORSHIP COMMITTEE

**Ms. Hetal Prajapati**  
**Ms. Kalindi Parmar**  
**Mr. Saurabh Parmar**

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## 2. BRANDING & PROMOTION COMMITTEE

**Mr. Parth Sompura**  
**Mr. Devang Garasia**  
**Dr. Khushbu Chauhan**  
**Min Yan Paing**  
**Ms. Riddhi Divecha**

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## 3. REGISTRATION COMMITTEE

**Mr. Pratik Kamble**  
**Ms. Komal Joshi**  
**Dr. Pranav Khshatriya**  
**Dr. Aakash Pareek**  
**Dr. Angel Saluja**  
**Ms. Vidya Sinha**  
**Ms. Bhakti Zalavadiya**

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## 4. VENUE & TECHNICAL COMMITTEE

**Dr. Jigish Shah**  
**Dr. Swati Gohel**  
**Mr. Shawn James**  
**Dr. Urva Vasavada**  
**Ms. Jil Jayeshbhai Mistry**

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## 5. CATERING COMMITTEE

**Ms. Shweta Mulchandani**  
**Mr. Shihabudeen KP**  
**Ms. Geetanjali Haragaphre**  
**Ms. Shah Naisargi**  
**Ms. Namrata Rathore**

## 6. PRINTING & MEDIA COMMITTEE

**Mr. Mitul Jaiswal**  
**Dr. Arundhati Thakre**  
**Mr. Priyojit**  
**Ms. Riya Maurya**  
**Ms. Devanshi Nilesh Bombde**

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## 7. TRANSPORT, HOSPITALITY & ACCOMMODATION COMMITTEE

**Dr. Sonal Paithankar**  
**Dr. Golak Patra**  
**Ms. Chithra P. Kumar**  
**Dr. Dharmendra Vaja**  
**Susanna George**

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## 8. INAUGURAL COMMITTEE

**Ms. Maitree K. S.**  
**Ms. Arparna Shah**  
**Mr. Prakash Christian**  
**Ms. Cheryl Keren George**  
**Ms. Manasi Desai**

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## 9. SCIENTIFIC PROGRAM & WORKSHOP COMMITTEE

**Dr. Damini Joshi**  
**Ms. Komal Parmar**  
**Ms. Lizy Philip**  
**Dr. Hensi Chandreshbhai Sherasiya**  
**Ms. Manasi Desai**





# Hospital Best Practices Awards

- ★ Patient Safety and Quality Improvement (Reducing Medication Errors through Digital Tools/ Checklists in Surgery: Impact on Patient Outcomes)
- ★ Digital Health AI – Powered Early Warning Systems in Hospitals / Mobile Apps for Chronic Disease Management”
- ★ Sustainable Health Practices: Waste Management Best Practices in Hospitals / Energy Efficiency Strategies in Healthcare Facilities
- ★ Human Resource Development in Healthcare Simulation – Based Training for Emergency Preparedness/Staff Wellbeing Initiatives to Enhance Productivity
- ★ Evidence-Based Clinical Pathways – Adoption of Standardized Treatment Guidelines with proven outcome improvements (Clinical Excellence & Patient Care)
- ★ Quality and Operational Efficiency – Zero Waste Hospital Initiatives, 5s Implementation, Supply Chain Resilience in Hospitals

- **Dr. Damini Joshi** : 90999 51459
- **Ms. Komal Parmar** : 72019 08308



# PRECONFERENCE (WORKSHOP) SIX SIGMA YELLOW BELT



**Dr. Ankit Singh, PhD**

Associate Professor,  
Jaipuria Institute of Management



SR. NO	SESSION	TIMINGS
1.	Six Sigma: Foundation and Principles	10:00 am – 10:20 am
2.	Lean: Foundation and Principles	10:20 am – 10:40 am
3.	Six Sigma Metrics	10:40 am – 11:00 am
4.	Break	11:00 am – 11:10 am
5.	Six Sigma: Phases (DMAIC)	11:10 am – 12:00 pm
6.	Break	12:00 pm – 12:10 pm
7.	Group Activity: Who's on First? Roles and Organization Five Groups , Each group has to fill the sheet	12:10 pm – 12:30 pm (8 Mins for Preparation) (12 mins for participants responses)
8.	Lunch Break	12:30 pm – 01:00 pm
9.	<b>Group Activity:</b> The purpose of this activity is to understand and apply the Lean Six Sigma DMAIC (Define, Measure, Analyze, Improve, Control) methodology to address issues in different areas of a healthcare facility. Each group will focus on a specific department, identify potential problems, and propose improvements using the DMAIC approach. <b>Group A:</b> Emergency Department <b>Group B:</b> Laboratory <b>Group C:</b> Billing <b>Group D:</b> Medication <b>Group E:</b> Patient Fall	01:00 pm – 01:30 pm (20 Mins for Discussion) (2 Mins for Each Group Presentation)
10.	Discussions on Shared Research Articles	01:30 pm – 02:00 pm
11.	MCQs / Quiz	02:00 pm – 02:15 pm
12.	Participants' Reflection and Feedback	02:15 pm – 02:30 pm



Scan to Register



# CONFERENCE

## TIMINGS

## AGENDA

8:30 AM – 9:15 AM	Breakfast & Registration	
9:45 AM	Lamp Lighting   Welcome Address & Introduction	Patrons & Core Team
10:00 AM – 10:35 AM	Keynote Session <b>Digital Transformation: Navigating the New Frontier</b>	Dr. Sanjeev Singh
10:35 AM – 11:20 AM	Innovation and Disruption: Strategies for Success	Dr. Parag Rindani
11:20 AM – 11:55 AM	Hi-Tech, Green, Sustainable – <b>Patient Centric Infrastructure Case Study – Jupiter Hospital</b>	Mr. Neelesh Shinde
11:55 AM – 12:30 PM	Patient Engagement Tools; Exploring the new frontiers	Two Panel Discussion (Clinical & Operations) Dr. Geetika Patel & Mr. Rajarajan S.
12:30 PM – 1:30 PM	Lunch	
1:30 PM – 2:15 PM	Health & Wellness Retreat	Yoga Expert
2:15 PM – 3:00 PM	<b>Marketing and Branding: Making an impact in a Crowded World</b>	Dr. Sumit Kapadia
3:00 PM	Hi-Tea	
3:15 PM – 4:00 PM	<b>Hospital Best Practices Presentation</b>	Jury Panel Dr. Ansif Abraham Dr. Manesh Agrawal Ms. Meeta Patel
4:15 PM	Valedictory	



curriculum leadership services workshops  
academic engagement advancements seminars  
public standards technology vision  
studies students quality transformation research  
strategies digital excellence create wellbeing solutions  
delivery enhancement patientcare  
future health hospital researchers  
operations case compassion policies  
progress healthcare professionals training  
innovation administrators infrastructure  
management communication education  
outcomes

# Integrating Innovation & Compassion in Healthcare

## • Registration Details •

### Pre-Conference Fees (21st November, 2025)

- Delegate **500/-**
- Student / Staff  
(Parul University) **400/-**



### Conference Fees

- Delegate **1000/-**
- Student (Parul University) **500/-**
- Staff (Parul University) **700/-**




Scan for Payment



Scan to Register

 [hopecon@paruluniversity.ac.in](mailto:hopecon@paruluniversity.ac.in)

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